



## Legal Aid Infrastructure & Innovation Project-Based Groupings

March 25, 2022

*Multiple grantees have requested the opportunity to connect with peer grantees to share strategies for project implementation and evaluation. This document loosely places grantees into groupings, based on their funded projects. (Grantees listed under multiple groupings are designated with an \*.)*

### **Updated Hardware and Enhanced Software Case Management System**

- Aids Legal Referral Panel (Salesforce)
- California Indian Legal Services (LegalServer)
- California Rural Legal Assistance (LegalServer)
- Centro Legal de la Raza (Salesforce and accounting system)\*
- Central California Legal Services, Inc. (tech infrastructure, intake, LegalServer, pro bono)\*
- East Bay Sanctuary (website, mobile texting, elmmigration CMS, training)\*
- Legal Aid Foundation of Santa Barbara County (intake, OCM/PIKA CMS, laptops)\*
- Los Angeles Center for Law and Justice (LegalServer)
- Open Door Legal (Salesforce – proprietary networked system)\*
- Root & Rebound (Salesforce, phone technology, laptops)\*

### **Human Resource, Accounting and Other Systems**

- Alameda County Homeless Action Center (phone system, texting)
- California Rural Legal Assistance Foundation (consolidate multiple systems, mobile documentation of violations)
- Centro Legal de la Raza (Salesforce and accounting system)\*
- East Bay Community Law Center (HR, payroll, accounting systems)
- Learning Rights Law Center (accounting system)
- Root & Rebound (Salesforce, phone technology, laptops)\*
- San Diego Volunteer Lawyer Program (LegalServer intake/clinic modules, translation, pro bono)\*
- Senior Citizens Legal Services (hardware/software, budgeting tool)

### **Website & Online Tools** (platform, translation, document assembly, fillable forms, etc.)

- California Advocates for Nursing Home Reform (website upgrade, translation, doc assembly)
- East Bay Sanctuary (website, mobile texting, elmmigration CMS, training)\*
- Elder Law & Advocacy (intake, fillable forms, interactive assessments, translations)\*
- Family Violence Appellate Project (website, Legal Resource Library)\*
- Inland Counties Legal Services (web app, dissolution forms)\*
- Legal Aid at Work (web-based employment-law navigator with human-centered design)
- Legal Aid Society of San Diego (website)
- Public Interest Law Project (website, hardware and software to enable remote access)\*

## **External Database / Portal**

Center for Gender and Refugee Studies - California, Inc. (expert witnesses - asylum)  
Family Violence Appellate Project (website, Legal Resource Library)\*  
KIND, Inc. (pro bono portal, serving unaccompanied immigrant children, cell phones)\*

## **Direct Services**

California Collaborative for Immigrant Justice (detention centers)  
Family & Children's Law Center (Family Law, DV and Special Immigrant Juvenile Status)  
KIND, Inc. (pro bono portal, serving unaccompanied immigrant children, cell phones?)\*  
Leadership Counsel for Justice and Accountability (clinics and community engagement)\*  
Legal Access Alameda (Disaster Legal Assistance Collaborative)\*  
Oasis Legal Services (Fresno satellite office, asylum)  
Peoples College of Law (year-round eviction defense clinics)  
Public Advocates, Inc. (education policy/legal rights)  
Public Law Center (restructured approach to intake)\*  
San Luis Obispo Legal Assistance Foundation (2 part-time admin positions)  
The TransLatin@ Coalition (gender marker and name change TA)  
Veterans Legal Institute (video series for veterans and advocates)

## **Communication and Client Outreach**

### **Remote Access & Services**

Alameda County Homeless Action Center (phone system, texting)  
California Rural Legal Assistance Foundation (consolidate multiple systems, mobile documentation of violations)  
Central California Legal Services, Inc. (tech infrastructure, intake, CMS)  
East Bay Sanctuary (website and mobile texting, CMS, training)\*  
Inland Counties Legal Services (web app, dissolution forms)\*  
Lawyers' Committee for Civil Rights (SF Bay Area) (laptops, printers, licenses, video support)  
Leadership Counsel for Justice and Accountability (clinics and community engagement)\*  
Legal Aid Foundation of Santa Barbara County (intake, OCM/PIKA CMS, laptops)\*  
Legal Aid of Marin (ipads for remote services)  
Neighborhood Legal Services of Los Angeles County (Texting for Outcomes)  
Public Interest Law Project (website, hardware and software to enable remote access)\*

### **Intake**

Alliance for Children's Rights  
Central California Legal Services, Inc. (tech infrastructure, intake, CMS)\*  
Elder Law & Advocacy (intake, fillable forms, interactive assessments, translations)\*  
Legal Aid Foundation of Santa Barbara County (intake, CMS, laptops)\*  
Public Law Center (restructured approach to intake)\*  
Root & Rebound (Salesforce, phone technology, laptops)\*

## **Pro Bono**

Central California Legal Services, Inc. (tech infrastructure, intake, LegalServer, pro bono)\*  
KIND, Inc. (pro bono portal, serving unaccompanied immigrant children, cell phones?)\*  
OneJustice (pro bono service delivery model)\*  
San Diego Volunteer Lawyer Program (LegalServer intake/clinic modules, translation, pro bono)\*

Veterans Legal Institute (video series for veterans and advocates)

**Staff Retention: Leadership Development, Diversity Equity and Inclusion**

Coalition to Abolish Slavery and Trafficking (Legal Fellow)

Disability Rights Education and Defense Fund (DEI leadership development)

Inner City Law Center (right to counsel training program, housing advocate pathways)

Legal Aid Society of San Mateo County (leadership, staff PD, recruiting/retention)

**Legal Aid Statewide Capacity**

Harriett Buhai Center for Family Law (expanding legal aid capacity to achieve pension benefits in dissolution)

Inner City Law Center (right to counsel training program, housing advocate pathways)

Legal Access Alameda (Disaster Legal Assistance Collaborative)\*

Neighborhood Legal Services of Los Angeles County (Texting for Outcomes)

OneJustice (pro bono service delivery model)\*

Open Door Legal (Salesforce - networked system)\*

Contra Costa Senior Legal Services (needs assessment for seniors)

*\*Indicates grantee appears in multiple groups.*